



Ashwell Home Care
Services

*Transforming The Way Care is Delivered
In Your Own Home*



Care in Your Own Home ... Flexible, Safe & Reassuring

Your home is far more than just a place where you live. It is full of memories, achievements and a lifetime of personal belongings - along with an unparalleled feeling of safety and contentment.

The comfort and privacy, enhanced by close friends, good neighbours and a familiar surrounding community, simply cannot be replicated in any other environment.

Your daily routines, hobbies and mealtimes are just how you like them and the overall security and happiness of your home is not something that should be taken away.



Kim Tolnai *above*
(Care Quality Manager)

Philip Ashwell *left*
(Managing Director)

Debbie Ashwell *right*
(Care Quality Director)

We have personal experience of loved ones receiving care, which at best was mediocre and which we felt did not recognise or appreciate the importance of how receiving care affects a person's happiness and quality of life. We will support you through our assessment process and ensure that you are involved in every step of compiling your care plan.



With Ashwell Home Care, you can benefit from the expertise of our health care professionals with all the advantages of living in your own home.

Your safety and dignity are of paramount importance to us and we aim to provide you with an unrivalled service while you lead the life YOU want.

Homecare With a Difference

- Founded from a desire to provide a level of care which transforms the way in which care is delivered within the community.
- A level of care which is tailored to your individual needs.
- Care is delivered in a non-judgemental way regardless of background, race, colour, ethnicity or sexuality.
- We want to be revolutionary within the Care sector and want to change people's views about the standard of care they receive.
- We use state of the art technology to maximise communication and help us deliver the optimum service.

ashwellhomecareservices.co.uk

A Quality & Compassionate Care Service

The definition of the word *Quality* is 'the standard of something when it is compared to other things of a similar kind'.

Ashwell Home Care have a Vision to transform the way care is delivered, we want people to know that accepting mediocre care is not an option. Everybody deserves high quality care from a high quality agency who employs high quality people.

Our message is simple – we are an independent, family owned and run company with deep rooted values, beliefs and a passion about how people should be looked after when they need to be. We want to deliver the message that there is no compromise when it comes to care. What we deserve as we enter our older years is the right to high quality care from a social care system which values people and which believes in people.

info@ashwellhomecareservices.co.uk



We are proud to associate our name with our business and to challenge how people think of care. We are here to make a real difference both to the lives of the family members we care for and to the Care Companions that work for us.



We will ensure that your support needs are reviewed regularly so that as your needs change, our package of care can be adapted to reflect these.

We will contact you regularly to make sure that you are happy with the service you are receiving and will encourage feedback and ideas that you may have to help us to improve our care delivery.

Respect, Dignity, Equality & Diversity

Ashwell Home Care are aware that everyone's needs are individual and unique to them, which is why we offer a tailored, bespoke package.

We are a provider of care and support to all members of the community in a non-judgemental, fair and respectful way. We believe that the service people should receive when they are potentially at their most vulnerable should be non-judgemental and non-discriminatory.

Quality, respect, dignity, equality and diversity are at the very core of our organisation's values and we only recruit people who have demonstrated to us that they hold the same values.

Tel: 01684 778 750

Our Staff & What Makes Them Unique

Ashwell Home Care staff believe our organisation is a great place to work and we are keen to ensure that all our employees have the right values in order for us to provide the best service to our clients.

These values are crucial to us and we emphasise this throughout the entire recruitment and selection process. We will only interview and recruit Care Companions who demonstrate these values through their application, behaviour and overall conduct.

We only select Care Companions who want to join us on our journey to deliver exceptional care and to drive our message forward.

ashwellhomecareservices.co.uk



We understand that accepting a complete stranger into your home can be a daunting prospect but all of our care companions are thoroughly trained and checked by us to ensure they meet your loved ones' needs and are all personally introduced prior to commencing your care calls.



At Ashwell Home Care Services we recognise that there is no standard package of care which meets everyone's needs. We respect the fact that what is right for one person may not be right for another so we do not try and make our clients fit into a standard 'one size fits all'.

Our Services ...

Personal Care Services

Services ranging from assistance with washing, bathing and dressing, support with toileting and continence, oral care, help with getting into and out of bed.

Companionship Services

Companionship carers can help people who may live alone and cannot see their family and friends as often as they like, or perhaps those who are recently bereaved and are finding it hard to adjust on their own.

Meal Services

Our Care Companions will actively encourage you to prepare meals with them, unless you prefer for them to do this for you and keep you company whilst you eat.

Housekeeping Services

Remaining in your own home in an environment which you know and love is so important ... Our household services cover most aspects of housekeeping to help you to live well in your home environment so that it remains clean, tidy and safe.

info@ashwellhomecareservices.co.uk

Our Services

Medication Services

Our Care Companions can ensure that you are taking your medication correctly when you are supposed to and record that this is done to prevent any missed doses.

Overnight Sitting and Respite

Overnight care can be the difference between an individual staying in their own home as opposed to entering a residential home. Our Care Companions can be there to support you and to reassure you.

End of Life Care at Home

At Ashwell Home Care Services, we appreciate that when time is limited there is a need to be in an environment which is warm, caring and safe, one which is full of the things that you want around you.

Dementia Care

Ashwell Home Care Services recognise the importance of tailoring your loved ones' care & support so that together we can ensure they live well with dementia.

Tel: 01684 778 750



We create a personalised package which is different for every client that we care for & support. We will ensure there is a transparent process for matching Care Companions to family members, taking care and support needs into account.



Ashwell Home Care
Services

Ashwell Home Care Services Ltd

Open Space Business Centre • Blackmore Park Road • Malvern • Worcestershire • WR13 6NN

Tel: 01684 778750

email: info@ashwellcare.co.uk

www.ashwellhomecareservices.co.uk